	Meeting Date When Action was Set	Agreed Action (Completed actions listed first)	Responsible Officer	Status	Date Closed	Update	Target Date for Completion
Ref							
15	10 August 2023	Project Plan which outlines the agreed actions to address the service pressures to be brought to the Board at the next meeting.	Assistant Director - Pensions	To be closed with Board agreement		AD - Pensions now includes updates on these areas in reporting on pensions administration for the Board. This action was kept on the tracker at the request of the Board but is now proposed to be closed as it has now been superseded by a separate action (no.47) regarding ongoing development of the report.	Ongoing
31	25 April 2024	Audit report on Pentana Risk System Post Implementation Review to be brought to the Board when complete. Update on Audit work regarding performance management framework to be provided at a suitable stage.	Team Leader - Governance	In progress		The audit on Pentana Risk System is scheduled to take place during Q4. We will bring the audit report to the Board as requested when the audit review has been completed, which should be by April 2025. Audit involvement on performance management framework is in advisory/ critical friend capacity, so there won't be an audit report from this.	Apr-25
33	25 April 2024	Presentation to the Board on the Pensions Dashboard Programme to be scheduled	Assistant Director - Pensions	To be closed with Board agreement	28-Nov-24	Presentation session was delivered as part of the Member CPD Away Day on 28 November 2024.	Dec-24
34	2024 Effectiveness Review	Ensure that the training strategy links to needs identified in knowledge assessment.	Governance Officer	In progress		<ul> <li>The L&amp;D Strategy is informed by the knowledge assessment results and we will be participating in this again during this municipal year.</li> <li>Plans are also in place to develop and introduce individual training plans for members this year, to ensure that individual training needs are assessed and met.</li> </ul>	ongoing.
35	2024 Effectiveness Review	Provide training / briefings on issues facing LGPS nationally.	Governance Officer	In progress		The Authority aims to ensure the programme of internal training events / seminars and the away day includes current issues facing LGPS, there is a LOLA module on current issues which is regularly updated by Hymans, topical and national issues are included in the monthly member newsletters with links to webinars etc. and members are encouraged to attend conferences during the year including CIPFA LPB conference, LGA Governance conference, Border to Coast annual conference.	March 2025 (As above)
36	2024 Effectiveness Review	Review and restructure the online Reading Room to make this more user friendly and easier to navigate	Governance Officer	In progress		Work is now well in progress on reviewing and restructuring the contents and is expected to be complete by the end of the 2024 calendar year.	Jan-25
37	2024 Effectiveness Review	Board to discuss with the Authority ways in which the Board could have greater input with Authority matters before decisions are made	Chair / Head of Governance and Corporate Services	To be closed with Board agreement		Actions to progress this aim include a more structured agenda for the joint Chair and Vice Chair meetings and will be included in the Independent Governance Review action plan.	Dec-24
38	2024 Effectiveness Review	Develop plan to improve the profile of the Board with members and employers	Team Leader - Governance	In progress		Discussed by members in the Away Day in November. Action agreed to review and provide more information on the LPB on our website. The governance team are now in progress with a review of the website contents.	Aug-25

Action Ref	Meeting Date When Action was Set	Agreed Action (Completed actions listed first)	Responsible Officer	Status	Date Closed	Update	Target Date for Completion
41	08 August 2024	Plan training session to give overview of Risk Register and Pentana	Team Leader - Governance	In progress		Our proposal is to provide a short demonstration of the Pentana system and how it is used by officers to produce the risk register. The aim is to present this in the April meeting which will include the internal audit report on Pentana implementation review.	Feb-25
43	08 August 2024	Add difference between minimum and 'best practice' to next Compliance with The Pensions Regulator General Code of Practice report	Head of Governance and Corporate Services	To be closed with Board agreement		This has been actioned in the update being presented to the February meeting.	Feb-25
46	07 November 2024	Share Procurement Forward Plan	Team Leader - Governance	To be closed with Board agreement		This is included as an appendix to the Governance Update report on this agenda for the February meeting. The plan is being considered for approval by the Authority at their 13 February meeting.	Feb-25
47	07 November 2024	<ul> <li>Include extra information in the Adminstration Update Plan</li> <li>Add R-A-G ratings to Project Highlights in the report and add R-A-G ratings to Highlights and Recommendations and move to front pages</li> <li>Share Breaches Register with LPB annually</li> <li>Update Board on outcome of Dashboards</li> <li>Compare Process Improvement Project Progress to each prior quarter</li> <li>Provide Service Targets, KPIs for casework processing and supply number of total backlog vs incoming cases</li> <li>Acronym Appendix - Administration report specific</li> <li>Updated target dates for completion of the backlog</li> </ul>	Assistant Director - Pensions	In progress		<ul> <li>RAG ratings added to report and covered in highlights and recommendations.</li> <li>Breaches report will be brought to the Board in Q1 for the previous year.</li> <li>Standing item for Dashboards has been added to the qrtly report all decisions will be reported to Board.</li> <li><u>Update Feb 25:</u></li> <li>Compare process Improvement Project Progress to each prior quarter - no longer required project complete.</li> <li>Provide Service targets, KPIs for casework processing and supply number of total backlog vs incoming cases - In progress.</li> <li>Administration Acronym Appendix - Added</li> </ul>	Apr-25
48	07 November 2024	Bring McCloud Plan to LPB	Assistant Director - Pensions	In progress		<ul> <li>Feb 25 update: Civica have only delivered development for some active leaver types. Developments due in Autumn 24 are delayed. Unable to plan rectifications until delivery of outstanding developments is known. Ongoing proactive dialogue with Civica is taking place regarding delivery of the required developments. This affects all their LGPS clients.</li> </ul>	Apr-25